

## TAWSTOCK MEDICAL CENTRE

PPG MEETING

Tuesday 1<sup>st</sup> August 2017 @ 1830

Attended	Apologies
Paul Cornish Gerry Kent George Spurway Mike Dannatt	

Ser	Discussion	Action
01	<b>Introductions</b> and welcome to all members.	
02	<b>Previous Minutes.</b> <ul style="list-style-type: none"> <li>• Nil discussed</li> </ul>	
03	<b>Improved Access</b> – is up and running for Tawstock Medical Centre and the federation. Has been tested and we have had patients from other surgeries already in on our Saturday clinics.  <a href="https://www.england.nhs.uk/gp/gp/vf/redesign/improving-access/">https://www.england.nhs.uk/gp/gp/vf/redesign/improving-access/</a>	
04	<b>PPG participation</b> – Questionnaire was given out and will be changed and discussed on how to implement at the next meeting.	
05	<b>PCP Lisa Barnes</b> – With sarah leaving we have Lisa Barnes starting on 12 <sup>th</sup> September 2017. Lisa will be working Mon – Fri 0900 – 1700 (TBC). We have had a successful clinic set up and run by sarah and now we will move forward and extend to meet the needs of our patients.	
06	<b>Pharmacy 2U</b> – Pharmacy 2 U was discussed by Paul & Mike. It is an online Pharmacy company such like Boots or Lloyds that we could send your prescriptions to for them to issue and post to your door. Please also note that Boots and Lloyds have a prescription delivery system in place for house bound patients.	
07	<b>Dr Smita Jayaraman</b> – Dr Jayaraman is due to leave this week and go on Maternity leave until next year. We wish good luck and look forward to her return. Dr Stephen Robson will be covering 3 sessions for us for the duration.	
08	<b>AOB:</b> <ul style="list-style-type: none"> <li>• Send out figures that have online access and look at ways on how to promote it more. Patients currently registered for online access at the moment is 1773 (29%)</li> </ul>	
	<b>Date of next meetings</b>  12 <sup>th</sup> September 2017	